

James Taylor
30 Los Altos square
Los altos CA 94022

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I live in Northern California. For a decade I was an AT&T (first PT&T, then SWBell, then AT&T) landline and DSL internet customer. My wife and I chafed under the poor service and high rates we experienced from this succession of acquisitions. When AT&T abandoned their copper wire DSL service and sold (more like forced) us on their fiber-optic internet service we experienced a decrease in service (no longer did we have a reliable telephone capable of emergency calls during power outages), and an increase in price (we were told we couldnt continue to have the three extension phones we have had throughout our two story townhouse, without a significant additional extra charge).

In about 2012 we shopped around and switched to the independent company, Sonic. Sonic provided us continued land line service (with our same telephone number) as well as the DSL internet service, at a much lower rate for that package. We experienced no diminution in quality or reliability of voice calls or internet speed.

What we did experience with the change to Sonic was a vast improvement in customer care, both in billing and technical support. The change and improvement was staggering! And the decrease in the cost of service was also very welcome!

My wife and, and many of our neighbors, are Sonic residential subscribers, and we do exist, and we would be "materially affected" without access to UNE services.

Please do not let this crucial aspect in our communitys quality of life be reduced or abandoned. We have seen this kind of big-corporation power grab, and disloyalty to customers before and we believe it to be counter to the best of our American values.

James Taylor